

| Privacy policy cloudpro.io

We prefer to collect as little information from you as possible. Yet sometimes it is necessary, for example to deliver your order. cloudpro.io handles your data carefully and ensures that your privacy is guaranteed.

You'll probably find these points most important to know:

1. We protect your personal information as if it were our own.
2. We only use your personal information for the purposes described in this privacy statement.
3. We do not store your data longer than necessary to achieve the purposes stated in this privacy statement.
4. We never share your personal information with other parties without well-founded reason.

| Which personal data does Cloudpro.io process?

In order to execute your contract with us, we need the following personal information from you.

Name and address details

Your name is stored because we prefer to address you using your name. We need your address and place of residence for the preparation of invoices and to be able to contact you, when necessary, outside our ticket system.

Company details

When you purchase our products as a company, we need the correct (company) name and business address.

Email address

We keep your email address so it is possible to send you important messages about your order or account. We can also use your e-mail address to keep you up-to-date via newsletters about new developments at cloudpro.io. You have the option to unsubscribe of course.

Phone number

We use your telephone number to contact you in an emergency.

Login details

We store your log-in data to protect access to your account so only you or those with whom you share this information can log in.

IP address

We store your IP address to be able to better protect your account against unauthorized access from other locations.

Payment details

We store payment details after a successful order. We also use other parties to process your payments, such as credit card companies. Upon ordering we create both a unique quotation number and invoice number that are linked to your account.

| Other data processed by Cloudpro.io

We also collect some personal data that are not intended for the execution of a contract. We do this based on a legitimate interest or with your permission. It concerns the following data.

Work related personal data

If you apply with us, we would like to see what you got of course. We check this based on your resume, motivation letter, portfolio or submitted job application. We will delete your personal data within four weeks should you not be accepted unfortunately.

Server logs

If you use our services, we automatically store some information about your connection with our servers in so-called server logs. Think of your IP address, browser version, and the time of your visit. We use the information contained in these logs to resolve errors on our systems and to detect persons who endanger our network to subsequently take measures against this.

Other personal data

It sometimes happens that we receive additional personal information via support tickets or via e-mail messages which we did not ask for. If we do not need this personal information to help you further, we will delete it – if technically possible.

| Purposes of data processing

We do not process your personal data without underlying reasons of course, but we need them for:

- providing access to our website and services, so you can log into our ticket system, for example;
- entering into and executing your contract with us, so we know which services you are entitled to;
- getting in contact, for example to help you with a problem you encounter;
- treating your complaint;
- securing our services and combating fraud, so someone else does not impersonate you for example;
- handling responses to our vacancies, so we better know whether you are the right match.

We will not use your personal data for purposes other than those discussed above unless you have given permission in advance or we are legally obliged to do so.

| Security

We take strict security measures to prevent misuse of and unauthorized access to your personal data. This way we ensure that only the necessary persons have access to your data, that access to your data is protected and that our security measures are checked regularly. In addition, we use SSL certificates for the secure transfer of your data and your communication with us.

| Your privacy and third parties

It is highly unusual but in the following 3 occurrences we have to share your data with a third party:

1. For the provision or execution of our services. We use payment services such as iDEAL or PayPal to make different payment methods possible.
2. To perform a legal obligation. A police claim can oblige us to share your information with the police.
3. To register a domain name. Your data and domain name will be included in the Whois database of the responsible domain name organization. If we do not share this, registration of a domain name is not possible.

| Your privacy rights

As a user of our website and services you have a few useful privacy rights at your disposal. For example, you can ask us to view or correct, transfer or delete your personal data. In addition, it is possible to request that further processing of your personal data be temporarily stopped or even object to this.

If you want to use these rights or know more about them, please contact us via our ticket system or mail to support@cloudpro.io.

It is also possible to contact us if you do not want to exercise one of your privacy rights but want to file a complaint about something you are not satisfied with. Under the privacy legislation you also have the right to turn to the Autoriteit Persoons Gegevens, the Dutch watchdog of the privacy legislation.

| Contact details

If you have any questions or comments after reading our privacy and cookie statement, please contact us using the contact details below.

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| Company name | cloudpro.io |
| Address | Minister van Sonstraat 20 5042 CR Tilburg |
| Email address | support@cloudpro.io |
| Ticket system | https://support.cloudpro.io |
| KVK number | 27347391 |
| BTW number | NL181702587B02 |

Due to new laws or different circumstances, we will adjust our privacy statement from time to time. This page always shows the most recent version. The last change took place on January 25th, 2019.